



## Carson City Health and Human Services Report State Board of Health Meeting December 3, 2021

### COVID Testing and Vaccination

- Vaccination events continue to be offered throughout the Quad-Counties region. Vaccinations include booster shots for Pfizer and Moderna as well as pediatric Pfizer doses. There has been an increase in vaccinations during the last 4 weeks due to booster shots being approved, pediatric vaccines being approved, and employer mandates going into effect. CCHHS continues to offer opportunities, not to mandate vaccines.
- CCHHS is no longer using the National Guard to assist with community-based events. All community-based vaccination events offered in the Quad-Counties region are done so with CCHHS staff from the Public Health Preparedness program.
- CCHHS serves as a regional distributor for vaccines to healthcare providers registered with Nevada State Immunization Program. This allows providers to acquire smaller quantities of vaccine from CCHHS and to not have large amounts of vaccine waste. Health entities requesting through CCHHS include local provider offices as well as worksite health programs.
- Community-based testing and testing at CCHHS will be suspended at the end of November due to a lack of demand. There are several entities within the community that offer testing and these entities have a much higher testing demand than CCHHS. If there is an increased demand for testing in the community due to a new variant or increase in cases, CCHHS will evaluate offering symptomatic testing services again.
- CCHHS is recruiting local community partners to get signed up as a testing location through the State of Nevada. Once signed up, these community partners can offer free testing and analyses to the Community. This is available because Carson City's social vulnerability index value puts Carson at a level that allows the federal government to pay for this testing services. There are 2-3 providers who will begin offering testing sometime in January 2022.
- The Quad-Counties COVID Hotline helps individuals get connected with testing services in the area including the Community Health Nurse's Offices and local pharmacies. Additionally, the Hotline helps community members locate vaccine locations if the community member is unable to attend one of the community events or get to CCHHS for services.
- CCHHS continues to collaborate with Immunize NV to saturate the community with vaccination opportunities.
- CCHHS is serving the homebound and jail populations throughout the Quad-Counties region and works closely with employers and healthcare partners to offer vaccination events.

## Clinical Services

### Statistics

Family Planning (Title X) Unduplicated Clients / Number of Visits				
2020 Total	1Q21	2Q21	3Q21	October
2,950	804	674	633	240

Vaccinations Administered/Number of Individuals				
2020 Total	1Q21	2Q21	3Q21	October
5,313/2,486	524 / 237	499 / 244	1690 /699 Back to School accounts for variance in quarter from others	526 / 328 Flu season accounts for monthly being greater than some quarters

Carson City Pre-employment Drug Screens				
1Q21	2Q21	3Q21	October	
32	78	63	14	

### Tuberculosis (TB) Screening –

Individuals are screened both onsite and offsite facilities. A TB test is a two-visit process. One visit to place the test and the second visit to assess the results. Some individuals are required to have two tests within 7 to 21 days of each other which then would require 4 visits to complete both rounds of testing. TB testing includes services provided at the clinic as well as an inpatient drug treatment center.

Tuberculosis (TB) Screening/Number of Individuals				
1Q21	2Q21	3Q21	October	
180 / 96	285 / 130	396 / 166	137 / 55	

### Staff Training

- Earthquake Preparedness
- RAAPS + ACT – RAAPS is The Rapid Adolescent Prevention Screening© (RAAPS) are standardized validated risk screening tools developed to support professionals in addressing the risk behaviors impacting health, well-being, and academic success in youth. Adolescent Counseling Technologies (ACT) are behavioral health interventions delivered via a virtual health educator.

### Challenges

- Hard to fill vacancy - Clinical Services Nursing Manager; Interview to be scheduled
- Continued administration of COVID-19 primary series, boosters and pediatric doses with varying dosages and time frames.

## Chronic Disease Prevention and Health Promotion (CDPHP)

### Adolescent Health Education

- In September 2021, 2 Sexual Risk Avoidance Education (SRAE) classes were conducted - One class at the Carson City Community Center with 2 students; and Virginia City Middle School with 18 students.
- In October 2021, one Personal Responsibility Education Program (PREP) class was conducted at Western NV Rural Youth Center – 7 individuals attended.
- Staff are seeking training and updated materials to be able to offer Families Talking Together Training, dates are still to be determined. Families Talking Together is a parent-based intervention to prevent and/or reduce sexual risk behavior among adolescents. The main components of the intervention are parent discussions with an interventionist and a family workbook designed to teach parents effective communication skills, build parent-adolescent relationships, help parents develop successful monitoring strategies, and teach adolescents assertiveness and refusal skills. The program can be delivered to parents either individually or in small group sessions, in a range of settings.

\*Both the SRAE and PREP courses consist of 8 one-hour modules. The classes facilitated at the youth correction facilities see youth transitioning in and out of the facilities. They may be able to go home during the time we are facilitating the course or are entering the facility during our time with them. Hence, the fluctuation in the numbers at the facilities.

### Ryan White

Ryan White Program Services Provided					
	2019	2020	Q121	2Q21	3Q21
Number of clients	1,591	525	101	103	107



Frances Ashley, an artist herself, initiated the 2021 World AIDS Day Art Exhibit. This exhibit was endorsed by the State of Nevada’s Ryan White program. This is an opportunity for individuals either living with HIV/AIDS or those with family members or friends living with HIV/AIDS to express their thoughts, feelings, and/or experiences through art. The art exhibits will be displayed in the lobby of CCHHS throughout the month of December. Everyone is invited to come view the exhibits.

## Tobacco Control and Prevention

- CCHHS' Tobacco program staff continues to participate in Nevada Tobacco Prevention Coalition as members.
  - Monitoring meetings regarding Cannabis Advisory Commission recommendations for the Cannabis Compliance Board.
- CCHHS' Tobacco program staff is working to finalize a smoke-free toolkit for multi-unit housing Owners/Property Managers.
  - Assisting local multi-unit property, Carson Hills, to go smoke-free, includes 370 units.
- Participating on WNC Healthy Campus committee
  - Assisting with strengthening WNC's tobacco policy; will be surveying campus /educating students about policy, providing additional signage (poster for bathroom stalls), and possible discussion of installing vape monitors for campus bathrooms.
- Reaching out to Behavioral Health Facilities inquiring about being tobacco-free campus.
- CCHHS' Tobacco program staff are currently reaching out to organizations and offering to present to youth.
  - Presented at:
    - Pa Wa Lu Middle School
    - Virginia Middle School
- CCHHS' Tobacco program staff are collaborating with statewide partners, Southern Nevada Health District (SNHD) and Washoe County Health District (WCHD) on an educational flavoring campaign called Attracting Addiction website: [attractingaddictionnv.com](http://attractingaddictionnv.com)
  - September 2021 - web visitors: 9,408
  - Working on develop of social media and education material and updates to website.
- CCHHS' Tobacco program staff collaborated with Healthy Community Coalition and Partnership Carson City to develop educational flavoring clips for youth and adult influencers. These promote the Nevada flavoring education website: [attractingaddictionnv.com](http://attractingaddictionnv.com).
  - On CCHHS YouTube channel -
    - Video 1: Watch time: 30 minutes; Views:17; Reach: 124
    - Video 2: Watch time: 19 minutes; Views: 7; Reach: 108
    - Video 3: Watch time: 10 minutes; Views: 7; Reach: 128
  - Clips were placed in Movie theater: Reach July-September-11 was 496 individuals
    - Ironwood Stadium Cinema 8 in Minden: 30 sec ad for 8 screens
    - Carson Stadium Cinema in Carson City: 30 sec ad for 8 screens
    - Galaxy Theatres in Carson City: 15 sec ad for 10 screens
  - The CDC's Tips from Former Smokers Campaign© 10<sup>th</sup> Anniversary is this year. The campaign began March 2021 and ended at the end of September 2021; these are featured on television by the CDC. CCHHS has supported by doing a social media campaign:
    - Facebook, Reach: 6,197
    - Twitter, Reach: 36
    - Instagram, Reach: 1,011

## Other news, including staff training

- Webinars/Conferences
  - September 2021
    - ASH (Action on Smoking & Health): Why Menthol Bans Protect African Americans
    - ASTHO Chronic Disease: The Way Forward: Sustaining and Amplifying Tobacco Cessation Strategies
    - 2021 Nevada Public Health Association (NPHA) Annual Conference
  - October 2021
    - Nevada Tobacco Prevention Coalition (NTPC) Strategic Planning
  - November 2021
    - Estimating Biases in Smoking Cessation: Evidence from a Field Experiment by UCSF

## Chronic Disease Division Quality Improvement (QI) project – Branding and Video

Chronic Disease Prevention & Health Promotion (CDPHP) Division's programs have identified a barrier with how services are promoted and offered as part of CCHHS due to COVID. The goal of this project is to gain recognition for the Division which will allow programs within the division to be highlighted.

- A logo was developed for identification.



- The design was pulled from the CCHHS' logo with the mountain design, triangles were used to represent mountains but also to represent a modular vision of each division connected in similar shape but differentiated in colors.
- The Chronic Disease Prevention & Health Promotion (CDPHP) Division selected a logo that was green to grey scale, with CCHHS identified at the top and programs within the CDPHP Division listed at the bottom (tobacco, adolescent health, diabetes, and Ryan White program). This offers more immediate recognition through the connection to CCHHS at the top and requires less branding awareness and promotion on behalf of CDPHP division.
- It's a new combined logo which is important for identification and to communicate to the public the identity of the CDPHP Division as a collective group.
- An animated outreach video was developed to highlight CDPHPs' four programs: Tobacco, Adolescent Health, Diabetes and Ryan White Program. The video has currently been

disseminated through CCHHS CDPHP webpage, CCHHS lobby and social media (Facebook and YouTube). Video length is about 2 minutes.

- Dissemination plan is being developed
  - YouTube/Facebook; Watch time: 20 minutes; Views: 18; Organic Reach: 59
- CCHHS Lobby
  - Watch time: 7.5 hours; Views: 201; Organic Reach: 4500

## Environmental Health

Permitted Establishments – Inspections Conducted					
Permitted Establishments	2019	2020	1/1/21 - 5/29/21	5/30/21 - 8/28/21	8/29/21 - 11/6/21
Restaurants – Carson City	670	608	280	160	121
Restaurants – Douglas County	772	726	329	213	124
Temporary Events – Carson City	169	0	2	75	64
Temporary Events – Douglas County	78	2	2	77	80
Childcare Facilities*	20	18	4	4	2
Public Pools, spas, aquatics – Carson City	49	50	16	42	6
Public Pools – Douglas County	94	79	26	71	3
Septic*	9	5	3	0	1
Hotels/Motels*	24	4	16	0	9
Schools	15	16	11	0	3

Permitted Establishments – Violations					
Permitted Establishments	2019	2020	1/1/21 - 5/29/21	5/30/21 - 8/28/21	8/29/21 - 11/6/21
Food					
Critical	71	195	83	42	37
Non-critical	243	439	149	133	133
Pools					
Critical	4	17	2	10	0
Non-critical	4	25	14	133	1

Plans Reviewed					
	2019	2020	1/1/21 - 5/29/21	5/30/21 - 8/28/21	8/29/21 - 11/6/21
Number of Plans	*	*	55	9	21

\*Starting in 2021 staff changed the way plan reviews were tracked

<b>Mosquito Abatement</b>					
	<b>2019</b>	<b>2020</b>	<b>1/1/21 - 5/29/21</b>	<b>5/30/21 - 8/28/21</b>	<b>8/29/21 - 11/6/21</b>
Number of Hours by EH Staff	32	30	8	47	0

(8/29/21 – 11/6/21) No activity due to no water in traditional areas and end of the season.  
 5/30/21 – 8/28/21) CCHHS conducted one large area treatment during this time frame. CCHHS staff have also completed small areas via hand treatment.

Other news

Nevada Day there were over 30 vendors on the most vendors on the parade route in several years. Two staff worked the parade route, all food vendors were permitted.

Budget

- General Funds – 8%
- Grant Funds – 84% - this percentage has increased substantially due to COVID-19 grants
- Revenue – Carson City Permit Fees – 1%
- Revenue – Douglas County Permit Fees – 3%
- Douglas County Interlocal Agreement – 4%

Epidemiology

<b>Sexual Health Statistics (Carson City)</b>					
	<b>2019</b>	<b>2020</b>	<b>1/1/21 - 5/29/21</b>	<b>5/30/21 - 8/28/21</b>	<b>8/29/21 - 11/6/21</b>
Chlamydia	265	188	78	38	43
Gonorrhea	42	43	16	18	9
Primary and Secondary Syphilis	8	6	4	1	0

<b>Sexual Health Statistics (Douglas &amp; Lyon Counties)</b>					
	<b>2019</b>	<b>2020</b>	<b>1/1/21 - 5/29/21</b>	<b>5/30/21 - 8/28/21</b>	<b>8/29/21 - 11/6/21</b>
Chlamydia	287	256	122	67	41
Gonorrhea	52	93	44	15	9
Primary and Secondary Syphilis	5	7	6	0	1

Vector Borne Diseases					
	2019	2020	1/1/21 - 5/29/21	5/30/21 - 8/28/21	8/29/21 - 11/6/21
Carson City	None Reported	None Reported	None Reported	None Reported	None Reported
Douglas & Lyon Counties	None Reported	None Reported	None Reported	None Reported	1

Other Disease Investigations					
	2019	2020	1/1/21 - 5/29/21	5/30/21 - 8/28/21	8/29/21 - 11/6/21
Campylobacteriosis+	6	0	0	1	0
GI Outbreak (Childcare Facility)	0	0	0	0	1
Rabies, Animal (Bat)	0	0	0	0	1
RSV* Outbreak (Childcare Facility)	0	0	0	0	1
Salmonellosis+	4	3	1	1	1

\* RSV activity in the Quad County has increased

+ Common causes of foodborne illness

Influenza Hospitalizations					
	2019	2020	1/1/21 - 5/29/21	5/30/21 - 8/28/21	8/29/21 - 11/6/21
Influenza Hospitalizations	36	2	None Reported	None Reported	None Reported

## Human Services

### Activities

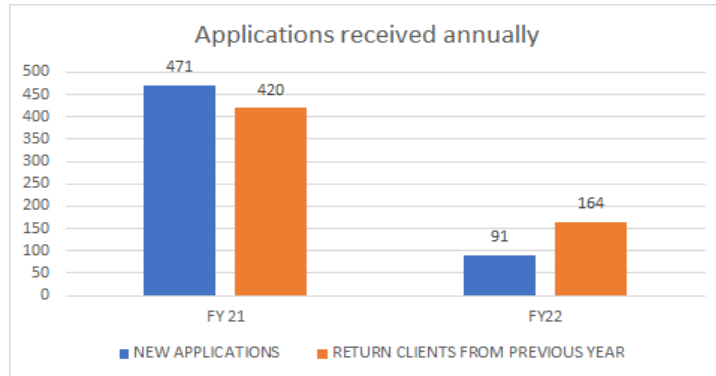
- Hosted a multi-county housing meeting in attendance was Lyon County, Churchill County, Storey County, Douglas County, and Carson City.
- Submitted Organizational Standards Survey, standards are reviewed each year for compliance as a Community Action Agency and in relation to the Community Services Block Grant.
- Human Services Division staff participates in the Carson City Behavioral Health Taskforce, Carson City Community Coalition, Rural Nevada Continuum of Care (RNCOC), RNCOC Coordinated Entry (intake assessments of the homeless), Nevada Community Action Association, Nevada Association of County Human Services Administrators, and Carson City Forensic Assessment Services Triage Team (FASTT). In addition, Human Services is a resource hand off for the Carson City Specialty Courts, Mobile Outreach Safety Team (MOST), and discharge planners for the hospital.



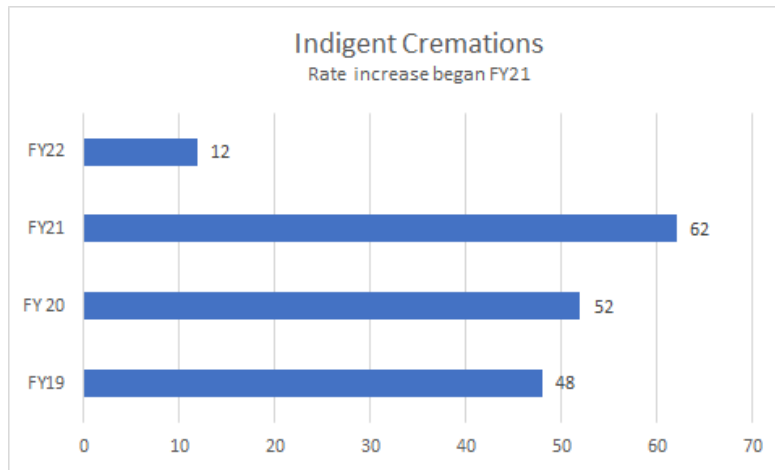
## Individuals Assisted

*Previous report included the month of June 2021; this and future reports will reflect an accumulation of the current fiscal year.*

- Between July 1 to Oct 30 - Received 91 new applications and another 164 returning applicants (numbers are unduplicated). Chart indicates total receive previous fiscal year and currently received this fiscal year.



- On-going housing program (Shelter Plus Care) - 7 households that were previously chronically homeless individuals.
- 11 households in Homeless Prevention programs through the Emergency Solutions Grant-Homeless Prevention and Affordable Housing Tax Fund.
- 2 households which were homeless and were rehoused through the Emergency Solutions Grant-Rapid Rehousing grant.
- 10 individuals were assisted with security deposits through the Welfare Set-Aside funds.
- 5 one-time rental assistance through the Welfare Set-Aside funds.
- 10 in CSHARES which is the housing partnership with the Carson City Specialty Courts.
- 1 senior rent supplement with the Indigent Accident Refund funds.
- 6 households impacted by COVID were assisted with rental assistance with the Emergency Solutions Grant – COVID.
- 98 inmates were enrolled in FASTT.
- 12 requests for wrap around services for quarantined residents due to COVID.
- 3 residents were housed in a location secured by CCHHS who did not have a place to isolate or quarantine due to COVID.
- 12 indigent cremation assistance ---The payment amount increased from \$550 to \$650 in August 2020.



- 3 individuals in the county only assistance for long term care; 2 are deceased and currently one continues to receive assistance.
- 111 individuals (average) in Medicaid County Match program (long term care) -- State of Nevada is not currently invoicing counties until the County Match contract is executed. Contract has not been distributed to the counties.

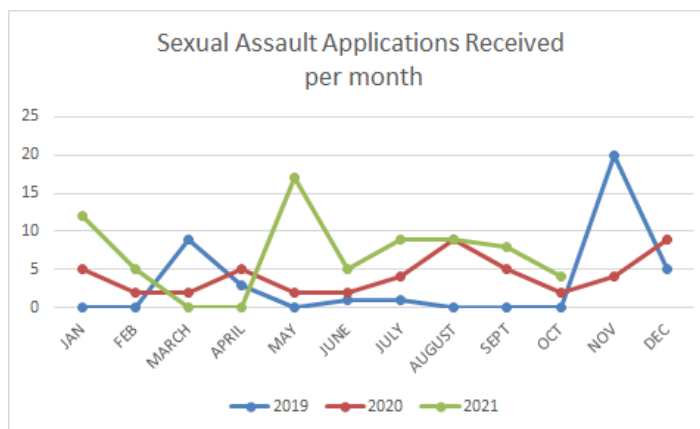
#### WIC Statistics

WIC encourages breastfeeding and monitors length of time participants breastfed. WIC was given flexibility and did not have to require in person appointments during the COVID-19 pandemic. This challenged the WIC staff to keep motivating and support participants in their choice to breastfeed. During the grant year 10/1/2020 to 9/30/2021:

- Gardnerville Clinic: Reported a 14% increase with 6 months breastfeeding; a 4% increase with 9 months breastfeeding; and a 21% increase with 12 months breastfeeding.
- Carson City Clinic: Reported a decrease in 6 months and 9 months and a 4% increase in breastfeeding for 12 months.

#### Sexual Assault Response Team

- 69 new applications for sexual assault funds in 2021; 3 of those are actively receiving counseling



- Six sexual assault exams conducted calendar year to date.
- No exams were conducted in Reno.

### Other news, including staff trainings

- Domestic Violence as a Barrier: Moving Toward Self-Sufficiency
- Supporting Women's Re-entry: Understanding and Address the Needs of Women Re-entering the Community
- Reaching In: Planning for Successful Transition Back into the Community
- Nevada Homeless Conference (2 day)
- Biology of Trauma
- National Community Action Association Conference, Boston
- All Staff Training – Biases
- Techniques on Handling Conflict
- Train the Trainer-Ohio Risk Assessment System (supports FASTT --- No local trainers are currently available in our BH region)
- Community Health Worker continuing course for certification

## Public Health Preparedness

### Emergency & Disaster Preparation

Quad-County PHP staff have completed Liaison Officer and Finance/Administration Unit Leader trainings. Several CCHHS staff are scheduled to complete advanced emergency management classes to better prepare the Agency to respond to future public health emergencies.

### Health Care Emergency & Disaster Preparation –

- The Quad-County Healthcare Coalition has been active throughout the COVID-19 response.
- Several Quad-County Healthcare Coalition members from community-partner agencies are attending the National Healthcare Coalition Conference in Orlando, FL the week of November 29-December 3. Lessons learned and resources identified will be brought back to strengthen the regional Coalition.
- On November 17, 2021, the Quad-County Healthcare Coalition received training regarding radiological emergencies and hosted the Region IX Assistant Secretary for Preparedness and Response Coordinator, Captain Kevin Sheehan.
- The Coalition conducted an After Action Review for the Caldor Fire response.
- The Quad-County PHP team continues to be actively engaged with local healthcare partners in response to the staffing shortages that most hospitals are experiencing across the country.

### Community Vaccinations

- Originally set to be 58 flu vaccination events in October turned into 69 flu vaccination events across the Quad-county region. Most of these events were in collaboration with our schools in Carson City, Douglas County, and Lyon County. Several of the events were with community partners and employers as an exercise of our Points of Dispensing plans.
- Continuing to host COVID-19 vaccination events every week. Have plan ready to support any changes in COVID vaccination recommendations.

### Staffing Challenges

- Quad-County PHP has completely ceased using the National Guard to support COVID operations.
- Challenges with hiring vaccinators/testers to support COVID response.

## CCHHS Administrative/Fiscal

### Staff Report

- Employees – 85
  - 34 FT City Employees
  - 16 PT City Employees
  - 35 Contract Employees (Marathon, NSHE, CDC Foundation)

### Other News

- Director manages 2 small grants – Sexual Assault Response Team and Preventive Health and Health Services

### Challenges

- Hard to fill vacancy - Fiscal/Grant Analyst – Health

## Accreditation

- Re-accreditation documentation submitted on 11/18/21
- Next Steps -
  - Review of documentation
  - Request for more documentation or explanations
  - Virtual site visit
  - Public Health Accreditation Board Decision

## 3<sup>rd</sup> Community Health Needs Assessment

2023 Community Health Needs Assessment - Director continues to have conversations with representative from Carson Tahoe Health about collaborating on the next Community Health Needs Assessment

## Community Health Improvement Plan

- Access to Healthcare – no new developments
- Behavioral Health – Carson City Behavioral Health Task Force – new strategic plan in progress
- Nutrition – no new developments

## Quality Improvement Projects (overseen by the Performance Management Team)

- Completed projects
  - PHP – Vaccine Outreach Accountability and reconciliation
- Open projects
  - Administration – Employee Satisfaction - Communication
  - Chronic Disease Prevention Health Promotion (CDPHP) – Video and Brand
  - Clinic – Streamline Women’s Health Connection Process, Storyboard in progress
  - EH – SWEEPS (EH database) Audit
  - EH - Septic/Well Scanning Project